



Ask your OnTrac  
Representative about our  
Lifetime Warranty Package



[www.ontracdoors.com](http://www.ontracdoors.com)

Lic. #957223

## **A Note to Our Valued Customers,**

Sometimes you can't escape having service work done in your home or business. We here at On Trac want to let you know what we are doing in response to the COVID-19 situation.

The safety and wellbeing of our customers, employees and our community is our top priority. We continue to monitor recommendations from the CDC and we have taken the following precautionary steps. These steps may be modified as the situation progresses:

### **Our Staff**

- First, we are requiring any employee who is feeling unwell, be it a fever, cough, sore throat, runny nose or unusual malaise to NOT report for work.
- If you or someone in your home or business is unwell, or has been exposed to someone who is unwell, please let the office staff or the technician know so that we may take the appropriate precautions.

### **Your Home or Business**

When providing service calls, our technicians have been instructed to maintain social distancing protocols, use hand sanitizer prior to entering your home or business and to wear gloves as much as possible. If at any time you wish to reschedule a planned service or installation appointment, please call our Office at 909-799-8555.

We will do our part to prevent the spread of the Coronavirus, and as the situation continues to evolve, we will amend and adjust these policies.

Thank you for your understanding and we look forward to servicing all of your garage door needs.