



Gold Seal Warranty



On Trac Garage Door Company, (OTGDC) warrants to the original purchaser of the **Gold Seal Lifetime Warranty** on a “Complete Garage Door System”, defined as the Door Sections, Hardware and Automatic Garage Door Opener, that the system will operate free from material defects in material and workmanship for as long as the original purchaser owns the complete system. OTGDC will repair or replace required sections, any defective component of hardware; or any failing automatic opener parts for as long as the original purchaser owns the System, at no additional cost to the original purchaser provided that the damage or defect claimed is related to the installation by OTGDC.

These warranties extend to normal usage when the Complete Garage Door System is installed by OTGDC and maintained in accordance with manufacturer’s written instructions. The proper operation of the system is dependent upon the original purchasers’ compliance with the instructions regarding proper operation and periodic testing of the system. These warranties do not apply to any damage or deterioration caused by abuse or misuse, mechanical modifications, vandalism or acts of nature, such as: earthquake, fire, flood or hail.

Door Sections: This warranty is an extension of the selected door manufacturers written warranty and is intended to support any statements made in that warranty. This warranty does not apply to failure of after market paint, alterations and/or additions to the door, or atmospheric conditions, including but not limited to 1) areas subject to excessive salt atmosphere, 2) areas subject to fallout or exposure to corrosive chemicals, fumes, ash, cement dust, animal waste, or foreign substances, and 3) areas subject to water runoff from lead, copper, or galvanized metal flashing. In addition, discoloration and deterioration of windows frames, glass or weatherstripping are not included in this warranty.

Door Hardware: This warranty includes all hardware originally installed with the door, i.e., track, hinges, cables, tube, struts, rollers and springs. This warranty does not apply to damage of hardware caused by improper operation or care, unauthorized repairs or alterations to these items, or any consequential damage caused to the door sections, hardware or automatic opener as a result of these listed occurrences.

Automatic Garage Door Opener: This warranty includes the motor, drive mechanism (belt, screw or chain), electrical components, parts and accessories. This warranty does not apply to non-defect damage, damage caused by improper operation or care, unauthorized repairs or alterations to this product, or any consequential damage caused to the door sections or hardware as a result of these listed occurrences. It also does not apply to replacement of batteries or light bulbs, hand held transmitters, cleaning and/or adjusting infra-red sensors, or reconnecting the emergency release.

Labor: This warranty covers the labor involved in replacing repaired or defective parts or materials under this Gold Seal Lifetime Warranty at no additional cost.

Limitation of Damages: The sole remedy for breach of any warranty itemized above, which OTGDC will decide at its sole discretion, shall be limited to the repair or replacement of the specified part or parts of the complete door system by OTGDC. In circumstances where repair or replacement is impractical, a refund or credit for the purchase price of the defective part will be issued. In no event, shall OTGDC be liable for ancillary damage to personal property, or for special, consequential, incidental or punitive damages arising in connection with the use, or inability to use the complete garage door system, whether said claim arises out of this warranty, contract or any other theory of liability.

This Complete Garage Door System Gold Seal Lifetime Warranty constitutes the complete agreement of the parties regarding the subject matter, and supersedes all prior written or oral agreements.

Original Purchase Information: _____ Sales Order Number: _____

Homeowner Name: _____ Date of Install: _____

Address: _____ City: _____ State: _____ Zip: _____